| **Characteristic** | **Agree**, N = 621 | **Disagree**, N = 71 | **Neutral**, N = 331 | **Strongly Agree**, N = 521 | **Strongly disagree**, N = 21 |
| --- | --- | --- | --- | --- | --- |
| Behaviour Internation to use the chatbot |  |  |  |  |  |
| i intend to use the chatbot technology for epidemic heavily | 17 (44%) | 1 (2.6%) | 9 (23%) | 11 (28%) | 1 (2.6%) |
| i intend to use the chatbot technology for future outbreaks | 13 (33%) | 2 (5.1%) | 7 (18%) | 17 (44%) | 0 (0%) |
| i intend to use the mobile chatbot for surveillance frequently | 14 (36%) | 3 (7.7%) | 10 (26%) | 12 (31%) | 0 (0%) |
| i intend to use the repetitive chatbot technology for epidemics as often as possible | 18 (46%) | 1 (2.6%) | 7 (18%) | 12 (31%) | 1 (2.6%) |
| 1n (%) | | | | | |